# cut 9.mp4

**participant 9:** [00:00:04] I put it under. And now I have to do this. I'm not sure. Well, I don't know. No. I mean, there's here. Oh, really? Oh, OK. The print label. Shh. Ok, thank you again. Well, on the on the on the screen, you see, yes, a color, but that's completely white, so I didn't saw it. You can continue with your second. The second, OK. And you. Oh, I love. Yeah. Ok. And what makes? The screen is so wide, so I don't know if I oh, it was. Oh, I'm stupid. I know. There's nothing coming on the. I do I do something wrong because.

**Xueqing:** [00:03:28] There's nothing some accident happens. Do don't need any help.

**participant 9:** [00:03:33] Yes, please.

**Xueqing:** [00:03:36] Ok, now just imagine you are in the supermarket. What will you do?

**participant 9:** [00:03:40] Oh, I go to the employer and ask, Can you help me and the employer? Yes. There's nothing on the screen.

**Xueqing:** [00:03:49] So OK. This also happens, people.

[00:03:59] Oh, you check. What?

**participant 9:** [00:05:09] So that's a bit off, maybe. Yeah. Talk. It is two times. Still black. Oh, he's searching, so. Oh hey,

**Xueqing:** [00:07:23] Grace. Yes, sorry. You OK.

**participant 9:** [00:07:26] You start by placing your container. Yes. Ok. Choose any product and push dispenses product to throw your container. I think not again, because. Indeed, it already. Oh. And so.

[00:08:36] I don't have any kids.

**participant 9:** [00:08:46] And I can't pay for it because I don't have a sticker. Yeah, well, then I tried this wrong. Ok, but I don't have a coat, so I need to have a coat, a coat up to open the container. And I think I've not all that container. Start by placing. Ok. I think the crackers. Ok. Oh. Ok. Ok. Ok.

**Xueqing:** [00:10:03] Thanks for talking with the system.

**participant 9:** [00:10:05] Oh yeah, no problem. It's for you. I think although

**Xueqing:** [00:10:09] Some accident happens.

**participant 9:** [00:10:11] Ok, well, that's normal in life.

**Xueqing:** [00:10:13] Yeah, yeah, yeah. And now we can move to the discussion about your experience. Yes. First, could you share with me your general opinions regarding the system?

**participant 9:** [00:10:25] Well, I think it's clever because you don't need to take different plastic things with you and can use it. It's better for the world. And um, because it's new. I am a little bit nervous because I think, Oh, am I doing right or do I'm wrong? I'm stupid. But now I understand when this one, I don't know, because that doesn't come out a sticker. But um, I think for me now, I don't have any problems. By experience from three times. I need three times to get it. And it's also nice that you can use your own things because I have a big glass pot with rice. And when it's empty, I buy a box or a plastic with the rice and then you threw it in the garbage. But now I can go with a glass pot. It's easier. Yeah, and I think it's cheaper. I hope it's cheaper because you don't have to use buckets metal material to make it in the fabric. Yeah.

**Xueqing:** [00:12:17] But what if the price is same? With the original package. How do you feel about the price if it's not cheaper, but the same

**participant 9:** [00:12:29]

**Xueqing:** [00:12:31]

**participant 9:** [00:12:33] I think that sometimes you are you can be a little bit lazy. I think I have to worry. Oh, I forgot my box at home, OK? I buy it, but it's a changing of your mind. Just when you are starting to go to shopping, you have to think more to prepare yourself to do the shopping. Then I think it's better, you can learn it,

**Xueqing:** [00:13:22] Ok, if you could use three words to describe the system. What would you say?

**participant 9:** [00:13:40] Smart.Healthy for the world. Yeah, yeah. Um. No, great. Yes. I've never seen it before. Well, with candies, you can. But then you don't have your own material, but you do it in a sack and you fill that way with Kennedy or something. But it's again spoiling.This is better.

**Xueqing:** [00:14:26] Why do you feel this way is better?

**participant 9:** [00:14:28] Well, because this is not heavy. I talk about a glass container, but it's heavier when you go to the shopping and you may be for it break. And this really looks in the kitchen. Also, nice because you can look the material inside. So better than that this one.

**Xueqing:** [00:14:51] Ok, then how would you feel considering the two packaging solutions that your drastic experiments? One solution is to use the cup provided by the system and then the other one is to use your own container.

**participant 9:** [00:15:11] Yes. Well, this gets fit better. Because this is not, um, this you can keep it easier in your hand, so it's better to fill. This one is less. And the opening of the container there is around, so it is better fitting. You kind of cannot spoil things. So when I do this and I'm it maybe fell on the ground. So it's yeah, better. Yes. So I don't use that. I will use this.

**Xueqing:** [00:15:58] Yeah, but if you have another kind of own containers, you can also choose what kind of shape you like. Yeah, then how do you compare it with them?

**participant 9:** [00:16:10] Well, when it's round, you cannot, um, have more space in your kitchen in the cardboard. Yes. Yes. When they are this size, you can have more in your feet on them. You get more space, but to mold it, it's in round form. Nicer. Yeah, but when you sit in your kitchen, well, you can put two together too. But maybe this shape will be easier.

**Xueqing:** [00:17:00] Regarding to the two solutions, which one would you prefer solutions means if you use your own container, then you need to take one with you when you go to the supermarket and you can't take. You can't trust at home which one you Want to use.

**participant 9:** [00:17:20] But this one I use for sandwiches before. Yeah. And not for lentils. For rice, for rice. I have something like this a little bit longer. Bigger.

**Xueqing:** [00:17:39] Would you prefer to use your own rice container or you used the one provided by the system? Mm hmm.

**participant 9:** [00:17:52] I don't know if this is good enough. I don't know if they're not, uh, completely close. Or you can. Getting any, uh, air, it has to be close. Very good. So I don't know. That's. I think I will use my own. Yeah. But then in in this shape, a little bit longer. So it's fit in my kitchen. And a round is not so economic, I think, yeah.

**Xueqing:** [00:18:46] Ok, then how do you judge the different steps when you delay your experience of the system? Such as for first glance, how do you feel about it?

**participant 9:** [00:18:59] Ok. Well. I am a person who directly want to do things before, after I read it, I know I said it wrong. I forget to read first and then actions. So I start immediately and then I know, Oh no. First you have to read. And after three times, I know I'm confident I can do it with all the things, but. Well, it's not very big problem. Every new, new thing you have to try and explore, so. Yeah. And their daily steps, goal, weight and fill so. Yeah.

**Xueqing:** [00:20:10] And how do you feel about when you are controlling the Dispenser and the feeling the products?

**participant 9:** [00:20:18] No, it's going well, I think, yeah, I like it. It's bleach and maybe it's small portions. So you have when you have a big one, you have to push now again, again, again, maybe the filling can be a little bit more. Yeah. And when you need this for your family, it's not so. So I pushed two times. But then you have to to push it maybe 20 times to fill it completely. So when I push the first, I'm a ho is not so much and.

**Xueqing:** [00:21:09] Ok. And what are the positive elements come to our mind regarding the system.

**participant 9:** [00:21:15] Mm hmm. Well, it looks. Nice. with the Products on it.Clean.

**Xueqing:** [00:21:33] Why do you feel it is clean?

**participant 9:** [00:21:35] Well, you don't touch with your fingers. The material. Maybe now in covid, everyone push with your finger, on the button, and it's not so good. Maybe, I don't know. But. Well. You have also in some shops, you have persons who give you and I think of the cheese shop with nuts, you can say I want 100 gram of cashew nuts and then they give it to you and then you have personal contacts. That's also nice. And this is a little bit clean. You don't have a personal job to you. Yeah. So this. Less nice, but. Well, you can do it on your own. And the best reason is that I think for the damaging from the Earth, that the less products that we degrades. Positive thing.

**Xueqing:** [00:23:12] Ok, then, what has a potential problems Come to our mind?

**participant 9:** [00:23:21] I don't know. Maybe. When the rice is not filled in and so you are coming and the it's not full with rice, so you can't get enough. We don't know. And. You can have a lots of choices, so. I don't know. And there are other problems. Ok.

**Xueqing:** [00:24:14] And how do you evaluate the complexity of the system due to the complexity? I do think it's complicated to use. So.

**participant 9:** [00:24:28] Ok. Well. It's not so complex, this is not reached after three times. I understand it and it's easy.

**Xueqing:** [00:24:43] Ok, now which step you think may hinder you from using it?

**participant 9:** [00:25:00] Not to go to the is great, but the the the button to push. I think it's not easy to find because you have to look under. Yes, it's not so easy.

**Xueqing:** [00:25:20] Yes. Ok. To what extent you would use the system if it is available in our supermarket?

**participant 9:** [00:25:30] Well, if I use it, they said, if I will use it. Yes. Well, I think, yes, because now we have coffee beans also, and we buy it in a sack, but that this is easier to fill when you have, um, you see, oh yeah, my rice is not, not much anymore. So yeah, I like it. I like to try it. Yeah.

**Xueqing:** [00:26:09] Ok. Ok, then. Yeah, today we only provide you with six products that actually there are a lot of other product possibilities or other product categories. This system could offer. Then we move to the next section to discuss about the other possibilities for which products using this system would be useful. May jump out of this six products.

**participant 9:** [00:26:40] Let me think. Beans or not beans, but um, not coffee beans, but dry beans. So like, like, uh, red beans or black beans? You understand what I mean? Yeah. Ok. And. Sugar, no, I think it's still to become wet. Other nuts and.

**Xueqing:** [00:27:41] Why do you think sugar is not suitable?

**participant 9:** [00:27:44] Well, the when there's water in the air, it became a. Sticky. I don't know that it will come together and not, uh, my English is very bad. I think sugar will be a problem and flour the same. It's not very Indian, but not and maybe animal food. Yeah. What did drive on? Uh, birdseed seeds for the birds? Uh. Oh, maybe. Also, how do you call that verbs, dried verbs, oregano, thyme? Yes. Yes and no.

**Xueqing:** [00:28:54] Yeah. Well, which kind of products do you think this is not a suitable?

**participant 9:** [00:29:00] Well, I think sugar and salt and flour and um. Oh, tea is also an option, Yes. Different types of tea.

**Xueqing:** [00:29:17] You mean the leaves or the tea bags.

**participant 9:** [00:29:20] Leaves. Yeah. Nice. Yeah. Yeah. The tea corner and coffee corner and seat corner of herbs. Yes, a fluid things I think is not easy to to fill, but. Well, I think the possibilities are great. Maybe so sugar flour not, but. I cannot imagine all the things I think know.

**Xueqing:** [00:29:57] How About the non-food product,

**participant 9:** [00:29:59] Non-foods, like?

**Xueqing:** [00:30:02] Some cleaning, product detergent,

**participant 9:** [00:30:09] Ok. Yes.

**Xueqing:** [00:30:13] Well, personal care product.

**participant 9:** [00:30:21] I don't know. I think the machine will be different because when you have a bottle with this material. I think it will become dirty enough to be dropping dropping, and it's I don't think. But maybe there are smart people who make it. It will be better for the years, but maybe powder wash powder. Yes. But shampoo, I don't know. Yeah. You think it's possible?

**Xueqing:** [00:31:12] We will discuss Later, OK?

**participant 9:** [00:31:14] Oh, sorry. Yeah. But it's like hand soap and you have this. You push it and always dropping when you have a machine and you put shampoo in it and you and it stops. Then you have to make it that is really um. Cleaned and maybe then it's possible.

**Xueqing:** [00:31:47] How do you think about the the health care product of the medicine? Sell some product soda in the hole and Abbott. That's causing some healthy food.

**participant 9:** [00:32:05]

**Xueqing:** [00:32:06]

[00:32:12]

**participant 9:** [00:32:13] I don't use that either. So I'm not. Come on with it. Yeah, OK. Yeah. And I remember there was a few years ago there was a shop with olive oil. And then you can fill a bottle with special olive oil. They have several, several kinds of types of olive oil. And then you have a bottle of the of the shelf and you can fill it. But the shop is gone. So, yes, I don't know why, but. I think there was a kind of same system that you can come back with your bottle. But I don't know why it doesn't succeed.

**Xueqing:** [00:33:02] So you need to bring your own bottle or it is also provided by the system.

**participant 9:** [00:33:08] Yes, there were bottles in the shop. So you buy a bottle? Wait, only for which? I don't know if you must have come back with your own bottle of that, you have to buy a new one. But the possibility was that you can fill it again and you have you have also what I'm thinking now, more in ici paris shop with perfume and kind of things, you can fill your perfume again. Oh yeah. And I have my own perfume bottle. I go to the shop and then they fill it with the same perfume. So there are possibilities, I think. Yeah.

**Xueqing:** [00:34:03] Ok. Then next question, do you think this system over the benefitsFor the environment, for the environment?

**participant 9:** [00:34:13] Yes. Why not? Yeah.

**Xueqing:** [00:34:16] What kind of benefits?

**participant 9:** [00:34:36] Yes. Well, um. You have seen I've seen like the olive oil and the perfume. That is possible. So it is use it will be used in other places, but uh. Not with all these problems. So that is new. So I think it's better. And then the old package you can buy you, you buy a box with rice. And I think this is smarter and better. So I think it's developing more.

**Xueqing:** [00:35:40] What do you think it's better?

**participant 9:** [00:35:43] Well, you see, the product is clear. It's easy. Maybe three kinds of rice that's enough. And now you go in the shop and you have to serve rice. Right, right, right. Right, right, right. Right. I think it's not normal. Coffee, coffee, coffee, coffee, coffee. You have to give one, one or two good products and then it's clear and you fill it up. You can go, you know, don't need big supermarkets. Also in a small shop, you can put this.

**Xueqing:** [00:36:29] And what kind of small shops come to mind?

**participant 9:** [00:36:34] Well, you have a bakery. You have a butcher. They all are leaving because of the big supermarkets. But such like this? It's small. You can put it in a shop. And I think the butcher and the bakery have profit of it. Right? Oh, going to get bread? Oh, I take also coffee and rice and I go home. It's yeah, I think it's a good idea. Yeah, yeah. And you don't need hundreds of choices. Maybe strong coffee, less strong and bio is also important.

**Xueqing:** [00:37:25] Why do you think bio is important?

**participant 9:** [00:37:27] Well, it's it's better. Also for years, I have for the for the employer. Employers and only in the countries of not get the money. The coffee. Coffee plantations. Uh, uh, working very hard. Fair trade products. I mean, I'm for fair trade products. So everybody, uh, have their, uh, better paying and better work to do.

**Xueqing:** [00:38:04] And, OK, the next question, how many times do you imagine that you will use this cop?

**participant 9:** [00:38:12]

**Xueqing:** [00:38:18]

**participant 9:** [00:38:23] Well, it's different from the use. In the winter. I use this lot and the rice and coffee. I think once in a month or once in three weeks, definitely I need to fill. I buy new things, so every two weeks. I come to fill it.

**Xueqing:** [00:38:52] Yeah, but it can also be filled with different products. It doesn't need to be always rice or always The same product.

**participant 9:** [00:39:01] No, no. But our coffee is going faster to fill than the lenses. Yeah, we drink a lot of coffee, so I do often when to go and maybe nuts, but not too often because it is too fat. But um and healthy products, it's better. Well. I'm curious.

**Xueqing:** [00:39:37] Ok. Would you prefer to reuse it for a lot of times or you prefer to return it and get Another one for the next time? Mm-hmm.

**participant 9:** [00:39:53] Well, when I use my own, probably. Yeah, then I don't need to. Yes. I'll just give it back. Yes, it's I think the possibilities are both Good, because when I forgets my own material, I can use this one and I can get give it back. But. That's only for lazy people who forgot their own.

**Xueqing:** [00:40:34] So your own container will have the priority.If you think don't bring it. Then you choose to get one.But you will return it. You won't reuse this course.

**participant 9:** [00:40:50] I don't think that I will. No, I think I bring it back.

**Xueqing:** [00:40:56] Well, why do you choose to bring it back?

**participant 9:** [00:41:00] Well, I don't need two things to fill with with nuts. One is enough. And uh, this is easy to take it in your bag and to take it at home and fill it. refill it. Yeah. Well, maybe when I use it often. Maybe I think then I use only this, I don't know, but I can imagine that I afterwards think, well, that's too difficult, this easier, but to bring it back and to take a new one. Yes. Why then you have to wash it, not by yourself.No, no.

**participant 9:** [00:42:18] Yes. I wash it myself and fill it again, but not bringing back a new one, bringing back and, you know, I don't think that's also very good for the Earth to refill and refill and take every time new boxes. The possibility is there, but I think not that I will use it.

**Xueqing:** [00:42:45] And the ones in the box are not new ones. They are already reused by the other consumers. But after return to the company, they were cleared.

**participant 9:** [00:42:58] Yes, with its cost also energy to to to bring it back. Make it clean. Bring it back. You can wash it at home.

**Xueqing:** [00:43:15] Yeah. After several reused cycles by ourselves, it might show some scratches on the surface, yes.What do you think about that?

**participant 9:** [00:43:33] Yes, that's a good question. Well, when it's very damaged. Maybe then I return is OK, but not every time. I think that's less and it cost too much energy, I think. But when it's damaged, yes. Then I said, I want a new one. The same your glass from your from embryo. You have to have no new glasses because the damages are too big. Yeah.

**Xueqing:** [00:44:17] But what if the when you pick up the cup from there? Yeah, it already has some little scratches. Oh, that caused by the other.

**participant 9:** [00:44:27] Oh, really?

**Xueqing:** [00:44:28] Oh, how do you Feel about that?

**participant 9:** [00:44:42] yes, on the outside. Well, just not. Not so important. I think maybe I changed the one. I think, Oh, this one is better. I'd have put this one on the air behind. But when I get home and I feel it, which I don't see this, but I think it's not a big problem when it's you and you know, it's cleaned, it's safe.

**Xueqing:** [00:45:10] Yes, yes. Ok, then yeah, we can move to the next section. That's besides the the system you experienced today. There are also some other solutions they offer. They also encourage consumer to reduce the packaging,As the first one, which is called soap. And it refuses the company, they will refer to the product in the metal package. Mm hmm. And then you purchase the product in the supermarkets. You use it at home. And when you purchase the product, you also pay a little deposit for the package. Yeah. And you use it at home. After you finish the product, you need to return the empty package to the store and get a refund. So in this one, you you only have the option to return it after you finish the product as a company. They will do the cleaning job. Mm hmm. And the part, as you can say, that there are the branding informations and some visualizations on the on the package. Mm hmm. Like, what we normally see in the normal package is just attuned to the material of the package that the Haagen-Dazs is almost the same shape with what we buy from the supermarket. Mm hmm. Yeah. So this is how the first one works. And the second one, you can say so, Peter Pot. And for this one, you need to purchase your product online and then they will deliver the product in the glass jars to your door. And after you finish it, you return the empty glass jars to Peacock service and they will do the cleaning job. The company will do the cleaning job. So for this one, there are no branding information On the package is just as a.Transparent glass jars or glass pots. Mm hmm. And then the last one is called a cover, and they have their self owned branding products, and they have all the information branding ratios on the page and you purchase the product in the supermarket, which is already filled. And after you finish it, you can bring your original packaging back To the store and then review it. Yes. Is this really different, but similar solutions?

**participant 9:** [00:48:00] I think this is the best.

**Xueqing:** [00:48:01] Do you have any questions or confused?

**participant 9:** [00:48:04] Well, the first one,I don't know exactly. It is mean. Designed by leading brands of metal packing boxes in the store, you should bring your. You throw it away and

**Xueqing:** [00:48:20] You bought the product in the metal Packaging. Yeah. With a deposit And you take it back home. Use it. After you finish it, you return to the empty package into the store.Yeah, yeah. As you can see, There is a returns point. Yeah, yeah, yeah.

**participant 9:** [00:48:37] Yeah, and they make a new one of it. Yeah. Ok, well,

**Xueqing:** [00:48:43] They don't make the new one. They clean it. Yeah, yeah, yeah. Yeah, yeah, yeah. Yeah. Delivered to the supermarket.

**participant 9:** [00:48:56]

**Xueqing:** [00:49:00]

**participant 9:** [00:49:13]

**Xueqing:** [00:49:15] Yes, there are some differences between among these three.Like the first one and the Third one, they have the branding information on the package. And the second one, it doesn't have any branding information. And for the first one, it is almost the same Shape with what you buy from the supermarket, and They have different shape. She wishes for how good this is. It's almost the same with the one we buy from the supermarket and also the shampoo as we can also. Yeah, I don't know how to call it like the one. You can't use it.And the the last one is the original package. Yes, that's what you a buy from the supermarket. That's for this one. You can only refill the same product. Since you already have all the information on the package. Yeah, yeah.You can't change to another.And for first one second one, there is a deposit for the package, but for the last one, you don't have to pay. You don't have to pay for the deposit. There is no refunds. It's just the original package, which you could refill it. Yeah. Yeah. If everything's clear, then I would like to know, have you ever bought or experienced any kind of reusable packaging could be this very old?

**participant 9:** [00:51:07] Well, I think the this one, the Peter part, I didn't, uh, order by beatable. But this is the normal way, how I fill my things at home. Yeah. Something like this, which is very old fashioned. My mother used this and we have apples in the tree. Make. juice or jam. Yeah. And then we put it in close it, and you can keep it a long time. So you don't buy things that you throw away and afterwards you wash the pot and use it for something other things like nuts or sugar or rice? Yeah. But not refilling in a store or by some somebody else. But I had one person come bring the products at home. Now I don't think that's necessary. I can go by myself to the shop. And the cell feeling, branding on branding and the original package. I think that's good. Well, you don't throw something away. Just what we said before, if you throw it away because a lot of energy to refill it and clean it and yeah, well, we can do it by yourself.

**Xueqing:** [00:52:53] We talked about the liquid and you asked me about the ability. And this is a one kind of solution. Yes.

**participant 9:** [00:53:00] Yes, it's possible. I see it but We cannot see if it's a mess under the bottle. But it's not if it's clean when it's dropping. Probably, yes. On the floor? Yes. We don't know. They don't let it see on the picture. Yeah. But yeah, well, now we have a Coca Cola or 7-Up or other drinks in a bottle, a metal. Yeah. And lots of people throw it away. And now they say, You get money that just like glass or plastic. You bring it back and we make a new product of it. So when you bring this back, do you get money for it

**Xueqing:** [00:54:16] You mean for The first one? Yes. Yeah. When you give it back, then you will get your refund.

**participant 9:** [00:54:24] Oh yes. Refund. Sorry. Yeah. So, yeah, maybe I don't I don't know, maybe it's. I think it's good, Peter, but I don't think. Not for me. I would like to go out to go to the shop. I don't like that. Somebody return it to me. No. And Loop and Ed go. I think they are good both. But look, I never, never did it before, only with glass bottles of glass and plastic bottles, I bring it back and they make new products of it. Yes, it is. No, no. Yeah.

**Xueqing:** [00:55:37] And so for the look at the cover, you think it's it could be an option?

**participant 9:** [00:55:43] Yes.

**Xueqing:** [00:55:44] To compare the cover with the system you used today in how how would you compare them because they look at the cover, you have the all the information that's original information on the package, all the branding of about all the product information. You can always find it like what you buy nowadays in the supermarket, but over. But this is. It started to provide you with the information on the package itself. You can only check it in the app or you can have the very basic information on the label. Yeah. How do you feel about it? The information is on the package.

**participant 9:** [00:56:34] Well, if I understand you well, you see a lot of different products. And when you throw it away and they make something new of it and they said, yes, now there are the cream in it or. You don't know if it's cleaned enough and you can smell it, if maybe there was before something else in it. And when you look at the app and you see it's rice. And you have to trust them, that's the rice go in this clean box. And but Ecover when it's on the sticker. It's soap and you go to the, you know, it was soap and it is still be soap and you do it by yourself. So you're you can sure that it's the same product was going inside. Yeah. And you don't know what had happened with this material is it's. Clean enough is it's the same product, what is inside? You have to trust them. But. Is it a good answer or? They can put something else in it. Yeah, you don't know.

**Xueqing:** [00:58:43] Yeah, yeah. So this one, perhaps people need to really trust the brand. Yeah.

**participant 9:** [00:58:58] Maybe they make it. Yeah, first, maybe a lot of sugar afterwards, less sugar and sugar. Yeah, you don't know you think you buy the same product, but. Well, I wasn't in the shop of the Lidl and there were shampoo, you know, for daily use. And there was a person before me with the same bottle and he go to the store manager. And he said the shampoo was not the same like two years ago. It's not the same anymore. Before it was better and make more clean. And now it's changed. I didn't notice. So it's possible and maybe the same with that. But then you can see it and see the color and. But this I think now you don't have to you can you older people, maybe older than me, who kind of walk anymore.

**Xueqing:** [01:00:20] Yeah. Yeah. Ok. Well, almost a that. Ok. Do you have any thoughts or opinions that you want to share with me or add to the system?

**participant 9:** [01:00:32] No, I like it. I like this development, the possibilities, and if you are thinking about it

**Xueqing:** [01:00:47] This, this resolution also shows a different maturity of the package that all glass and plastic. Yeah, that's still.

**participant 9:** [01:01:01] Yes. I don't use metal. I don't have metal in my package, in my house. No, I don't drink cola or stuff. That's kind of nothing and no.

**Xueqing:** [01:01:18] why do you think you don't want to use a metal to store your food?

**participant 9:** [01:01:27] I don't think I don't know, the only thing I know what I will buy is a big one of olive oil or oil for my car. Oh, OK. Yeah, that's in metal. Yeah, but I don't know other products with metal. I don't really. I don't know.

**Xueqing:** [01:01:52]

**participant 9:** [01:01:54]

**Xueqing:** [01:01:57] In loop, they are trying to use a metal packaging instead of The plastic. maybe the metal is more durable. Ok. Not that easily broken the glass. Maybe several after several times, it will be broken.

**participant 9:** [01:02:17] But I think metal. And also, the taste may be infected by what I have low kidney beans, kidney beans, kidney beans of tomato, ketchup, no tomato, pure. You have to make it. It's also a metal. Yeah, the small one I know I. You have to make it all the way there and they don't taste strange. Yeah, for the tuna. Yes. Yes. Also, yeah, yeah, there's maybe fish with oil is not a problem, but.Recycling figure. Well, I don't know.And this is too heavy.

**Xueqing:** [01:03:26] So deliver it to.

**participant 9:** [01:03:28] Yeah.

**Xueqing:** [01:03:34] Well, what if Peter Ports have their own shop, then you can come. Yeah, you can call them and you Can borrow the glass. Mm hmm.

**participant 9:** [01:03:52] Don, if they uh. When it's not too expensive, because I think that the, uh, bio shops you can buy Bio food, you sell your meat. It's expensive. Yeah, more expensive in so. When you buy tea in a coffee and tea shop, tea in a bag, in a in a bag little bag, paper bag. Yeah, yeah. I have to pay more than 10 euro. Yes, it's tea, but it's so expensive. So.I think one day when they Make all those things in the fabric and they don't need boxes, but they have big. Containers with coffee or tea, then it's less expensive, I think so, so that they can order it, give it less expensive, then I want to go.

**Xueqing:** [01:05:26] Yeah, but very sure about the product price of the system because they also have some cost for the making machine. Yes. Yes. Minton is everything clean? The things? Yes. So perhaps the price is still same or even expensive.

**participant 9:** [01:05:49] Ok, well, it's for the earth. Yeah. Better world. I have to pay for it. Yes. No, I have nothing more to say. Ok, OK, thank you so much. Yes, a lot of success. Yeah. Yeah, it's your.

**Xueqing:** [01:06:11] Yeah, yeah. I'm not the designer of the system. But no, I need to do the research to understand how the consumers thinking, Yeah, yeah, that's important for the company.

**participant 9:** [01:06:22] And do you hear most of the same things?

**Xueqing:** [01:06:25] No, you provide me a lot of new insights. Oh, really? But now most people are positive to this kind of impression that people really have a high level of sustainability awareness. Yeah, yeah. Some people, they also talk about the packaging and the relationship between the package and their family members. Oh, wow. Yeah. Sometimes maybe they have a big family. A lot of children. Yeah. And then they need much larger package for the product. And they said, perhaps we need to buy this capsule. And when this is not enough? No. But some people also talk about it because they can choose a month. So maybe for something like sugar, which is not used frequently? Yes. Some people, so they can

**participant 9:** [01:07:21] Just have small.

**Xueqing:** [01:07:23] Yeah. And keep it fresh. And after that, they return And gets a new.

**Xueqing:** [01:07:34] And other product possibilities, it really can be everything. And even some people talk about the small potatoes. Yeah, it's vegetable small vegetables, which are not easy either. They're broken. I think perhaps it also works, but feel the potatoes in their container is really wonderful.

**participant 9:** [01:07:59] You have to be clever. And you want like real fresh vegetables and fresh potatoes. You want to see it. You can't. You cannot see it very well. Yeah. Maybe there's one. Potato is not really. Yeah, you can see it. No, that's not good. Well, I'm talking with you the December the 3rd at five o'clock.

**Xueqing:** [01:08:37] Ok, no problem. I will send you the email.

**participant 9:** [01:08:40] Ok, great. Then I give this back.

**Xueqing:** [01:08:43] No, you can't take it. It's oh, but

**participant 9:** [01:08:46] I take it two times. No, it's OK. Ok, it's

**Xueqing:** [01:08:49] Ok. Oh, and also the small oh, now we have a lot of time because we're doing research with the food. Every day I eat a lot of. Yes.

**participant 9:** [01:09:08] You don't eat a breakfast box. You have your meal over here.

**Xueqing:** [01:09:13] Yeah. Ok. I mean, this is over now. It's also

**participant 9:** [01:09:20] Sure. Ok.

**Xueqing:** [01:09:22] Thank you for your interview.

**participant 9:** [01:09:24] And oh yes, I have.

**Xueqing:** [01:09:27] Cookies is for joining

**participant 9:** [01:09:29] The follow up. Nice. Yes.

**Xueqing:** [01:09:34] Yeah, it's called made out. Quite. They provide us the equipment without any cost.

**participant 9:** [01:09:41] Oh, great.

**Xueqing:** [01:09:43] So we're doing the research for them. So when we

**participant 9:** [01:09:46] Show we win, yes,

**Xueqing:** [01:09:49] They are willing to let the consumers to take one car fast. Yeah, go ahead.

**participant 9:** [01:09:58] Okay. Well, I have everything in my focus. Well, thank you, and

**Xueqing:** [01:10:08] Thank you very

**participant 9:** [01:10:08] Much. I'll see you next up here, you next time.

**Xueqing:** [01:10:11] Yes. Ok. Have a nice weekend, and you too. Bye bye. Bye bye.