

June 20, 2023

**Re: Illegal Holiday Housing Rental**

Dear ...,

This letter has been issued because the Artificial Intelligence system of the Housing Department, Surveillance and Enforcement Division of the Municipality of San Sebastian has found the house you own at the address ... to be illegally rented as holiday housing without due notice to the Municipality.

This formal letter constitutes a **FIRST WARNING** and it is a request to strictly adhere to the private vacation rental policies of the Municipality. After this, we will be forced to take stronger action. The Municipality of San Sebastian may request a payment of up to 21,750 EUR penalty.

**Disagree with the warning you received?**

Then you can file an objection by calling the Housing Department, Surveillance and Enforcement Division at 943 48 10 00. You can do so within 6 weeks since the day you receive the letter. They will ask for more information from you and will offer you the possibility to provide an explanation for this violation.

**Additional information:**

The Housing Department, Surveillance and Enforcement Division uses an Artificial Intelligence (AI) system as part of their workflow to detect and investigate potential illegal holiday rentals. If you would like more information about the system and how it has been used in your case, please check [algorithmregister.donostia.eus](https://algorithmregister.donostia.eus) and introduce your case number 185274.

Sincerely,



Housing Department, Surveillance and Enforcement Division